

October 7, 2025

To Whom It May Concern,

Subject: Explanation of Amendment to Care Management Services Agreement

We are writing to provide additional context regarding the attached First Amendment to the Care Management Services Agreement between Personify Health Solutions, LLC and Valdez City & Valdez City Schools.

This amendment, effective as of September 16, 2025, reflects updates to the scope of services and reporting expectations outlined in the original agreement dated April 1, 2025. Specifically, the amendment clarifies that Personify Health is not conducting any pharmaceutical management services for the Client. This distinction ensures alignment with the Client's expectations and the services currently being delivered.

Additionally, the amendment introduces a new reporting provision under Appendix C. If utilization management services are selected in the fee table, Personify Health will provide semiannual electronic reports (with virtual review available upon request) detailing:

- Utilization review approvals and denials
- Turnaround times for utilization review

These updates are intended to enhance transparency and support the Client's oversight of case management and utilization review activities.

We appreciate the continued partnership with Valdez City & Valdez City Schools and remain committed to delivering high-quality care management services. Should you have any questions regarding this amendment or its implications, please do not hesitate to reach out.

Sincerely,
Jenny Carr
Account Manager
Personify Health Solutions, LLC